



## Summary of Deficiencies

October 2018

- Current policies and procedures contained documentation requirements that were not clear or had not been fully implemented.
- The physical environment contained hazards such as ligature risks and unsafe items that had not been fully or clearly mitigated.
- Patients were not protected from unsafe items that resulted in actual or potential self-harm. Systems related to prevention of patient self-harm were not fully implemented and resulted in actual and potential harm.
- Processes for monitoring and observation of patients were not clear or fully implemented.
- Investigations of and response to patient incidents/events of actual or potential self-harm and other types of neglect, were not timely or complete to prevent recurrence.
- Self-harm incidents were not always categorized in a manner that accurately identified the type of incident/event to ensure that incidents and events alleging abuse or neglect would be investigated immediately.
- Systems to prevent elopement from secure units and seclusion/hold rooms were not fully implemented.
- A registered nurse must supervise and evaluate the nursing care for each patient. This standard is not met.
- The condition of the physical plant and the overall hospital environment must be developed and maintained in such a manner that the safety and well-being of patients are assured. This standard is not met.